



CoronaVirus Resource Directory

- | | |
|--|--|
| 2. Domestic Abuse Help Local | 3. National Helplines |
| 4. RCBC Contact Details | 4. RCVDA |
| 5. Direct Local Support | 6. Direct Local Support |
| 7. Guisborough Local Support | 8. Direct Local Support |
| 9. Citizens Advice | 10. Other support |
| 11. Latest Grants | 12. Latest Grants |
| 13. Local Businesses
Providing Food | 14. Local Businesses
Providing Food |
| 15. Local Chemists | 16. Local Chemists |
| 17. <u>Taxis Bus and Trains</u> | 18. Useful Contacts List |

If someone is in Immediate Danger – Call the Police on 999 or 101

Where can I access support for Domestic Abuse?

If you have concerns about adults or children contact

Redcar & Cleveland:

Adults Access Team or Children & Families Services:

Tel: 01642 771500

Local Domestic Abuse Support Services:

0300 4562214 [Website](#)

EVA Women's Aid: [Website](#) 01642 490677

Email: info@eva.org.uk Web:

HALO Honour based violence, forced marriage and FGM:

01642 683045 Email info@haloproject.org.uk

Route 2: Offers support to individuals who are behaving abusively to partners and family members: 01642 441873

Email: info@route2.org.uk

Sexual Assault Referral Centre (for those who have experienced rape and other sexual offences) SARC: 01642 516888 Arch: 01642 822331

Men's Advice Line: 0808 8010327

National Helplines

Gov.uk
Coronavirus (COVID-19)
helpline

0800 024 1222

Advisers can only talk to you about problems paying your taxes due to coronavirus (COVID-19). This could be:

Self Assessment—VAT—employers' PAYE
Corporation Tax

NHS

Advice for everyone—
Coronavirus (COVID-19)

111

If you have symptoms of coronavirus (a high temperature or a new, continuous cough)

The National Domestic
Abuse Helpline

0808 2000 247

If you suspect you are being abused and need to speak to someone, there are people who can help you.

National Stalking Helpline

0808 802 0300

Respect

0808 8010 327

the helpline for male domestic abuse victims

Galop

0800 999 5428

The LGBT and anti violence charity

Mind

0300 123 3393

Ask us about:

- mental health problems
- where to get help near you
- treatment options
- advocacy services

National Breastfeeding
Helpline

0300 100 0212

Independent, confidential, mother-centred, non-judgmental breastfeeding support and information

National Debt Line

0808 808 4000

Call to speak to an adviser

9am - 8pm Monday to Friday.

Childline

0800 11 11

Managing your anxiety

Domestic Abuse

Helping a friend

Silverline

0800 4 70 80 90

The Silver Line is the only free confidential helpline providing information, friendship and advice to older people, open 24 hours a day, every day of the year.

Emergency

999

If you are in immediate danger



**Redcar &
Cleveland
Borough
Council**

[Website](#)

Email:
support@redcar-
cleveland.gov.uk

Hub:
01642 771122

Customer
Services:
01642 774774

[Frequently
Asked
Questions](#)

[Corona Virus
Information](#)

[Business Support](#)

[Council Service Changes](#)

[Council Tax & Benefits](#)

[Waste & Recycling](#)

[Adult Care Services](#)

[School Closures](#)

[Children & Families](#)

[Library Services](#)

[Public Transport](#)



**Redcar &
Cleveland
Voluntary
Development
Agency**

[Website](#)

Email:
enquir-
ies@rcvda.org.uk

Tel: 01642 440 571

Volunteering:
Complete this
form:
[Click](#)

**We need Community
Information**

Complete this [form](#) if you
are part of or are aware
of community and
voluntary groups who are
busy supporting their
community.

Chris Cave Foundation

Email:

ccf_p7@outlook.com

Tel: 07981991482

Providing a growing foodbank service centred on Redcar

Theresa Cave is the main contact for the organisation but is also supported by RCBC and in particular Vanessa Newlands

Harmony Hub

[Facebook](#)

Ethical Pay Food Store

Main: 07456 457967

145 High St Redcar

Tel: Sharon 07543741687

Volunteers Needed to help run our pay-as-you-can shop on Redcar High Street

**Dementia Friends
Champion**

Kirsty Flynn: 07738741318

Email:

Kirsty.Flynn@alzheimers.org.uk

We cant offer face to face support but are doing over the phone support, advice and welfare calls.

**Redcar & Cleveland
Coronavirus support group**

[Facebook](#)

This group is a place providing information, advice and support where local residents can let everyone know the help and support that is being provided within local communities.

**Food Bank - Footprints in
the Community**

[Website](#)

Email:

ruth@footprintsinthecommunity.co.uk

We are also operating a delivery service for those people who cannot get to a foodbank

**Whale Hill Community
Association
(Limited to the WH
Community)**

Lyndsey Peters on 01642 468890. This is the community centre number but they can leave a message.

They are running a small foodbank for pensioners and struggling families on the estate and need financial support with it.

**Helping the Elderly in
Teesville/Normanby/
Southbank that are
isolated**

nickyjwilko@gmail.com

Tel: 07780 111689

Helping the Elderly in Teesville/
Normanby/Southbank that are
isolated

**HIS Food At His Church
Christine Wyld**

hisfood@hischurch.org.uk

Tel: 07771707477

They have pallets of food, for
those self isolating and the
vulnerable. They do not
deliver, based MFC. South Bank
and Grangetown have been
prioritised for this service.

Redcar Development Trust

**frankie-
boy@coathammemorialhall.com**

Tel: 01642 483263

Store / Prepare meals

Normanby Foodbank

St Georges Church Normanby,
Fridays: 10am—1pm

Cleveland Bay

**thecleveland-
bay@live.co.uk**

Tel: 01642 475757

Store / Prepare meals

Redcar Athletic

kevfryett@hotmail.com

Tel 01642 470963

Store

Hope 4 East Cleveland

hope4eastcleveland@gmail.com

foodbank at Brotton Methodist
Church. Emma Dacey can refer

Guisborough

**Guisborough Community
Support Coronavirus**

[Facebook](#)

[Volunteer Form](#)

**Guisborough Bridge
Association**

Tel: 01287 638771

07890228851

**staff@guisborough-
bridge.org.uk**

Tel: 01287 632921 / 01287

636192

They have bags of food/
toiletries which can be collected
from Guisborough Methodist
Church or can be delivered

**Guisborough Salvation
Army**

**guis-
borough@salvationarmy.org.uk**

Provision of emergency food
items, pastoral help and spiritu-
al guidance.

**Marske & New Marske
Community Coronavirus
support service**

Tel: 0751 5597021

Deliveries of food,meat and
cooked meals.

**East Cleveland Good
Neighbours Group**

**Contact name: Linda
White**

**For Support Only: 07395
934265**

**For Organisations: 01642
213852**

info@teesvalleyruralaction.co.uk

[Facebook](#)

support offering food parcels,
chemist runs, friendly phone
chat and dog walking from
the mobile phone number on-
ly. Facebook group and page
creating positive campaigns to
promote well being re: sunflow-
er challenge, kids crafts bags,
knitting challenge with many
more to follow.

Lingdale Forum
Aimee Preston

[Facebook](#)

offering support and recruiting
volunteers

Old Co-op Building Loftus
Tony Gatehouse

tony.toccb@gmail.com

Offers pf transport support

Doorways Saltburn

Tel: 01287 236006

info@door-ways.co.uk
john@door-ways.co.uk

Offering support to young people aged 13-25 . Leaflet drop
Offering support to posting letters, shopping for food, prescriptions, friendly chats on phone. Offering support to young people through many social media means. Meet via Zoom Tues-Thurs 3pm.

**Saltburn CoronaVirus
Response**

[Facebook](#)

Tel: 01287 658133

Collecting shopping Providing help and support Getting involved in activities and supporting each other

Johnson's Travel Skleton [Facebook](#)

Will collect items

Coatham Coaches [Facebook](#)

Free Transport for Margrove

**The Teesside Family
Foundation**

Tel: 01642 955763

[Website](#)

Citizens Advice

Citizens Advice

[Website](#)

[Facebook](#)

National Help to Claim
Line 0800 1448 444

[Web Chat Service](#)
8am-6pm, Mon to Fri

Generalist & Benefit Advice

01642 030000

Monday to Friday- Answer-
phone delegated twice a
day

Debt Advice

07902674692

Each weekday accept
Weds (ansaphone if busy)

Universal Credit Help to claim

01642 030000

Monday to Friday-
Answerphone delegated
twice a day

First Light Trust Armed Services/Veterans Helpline

07775021615

British Red Cross
Community Reserve
Volunteer

[Website](#)

MFC Foundation

Tel: 07974214949

Lee.harding@mfcfounation.co
.uk

Beyond Housing

01723 343071 - 07967 465312
stephanie.lake@beyondhousing.co.uk

Latest Funding—Grants

Heritage Emergency Fund

Open on 15 April

[Website](#)

The National Lottery Heritage Fund (NLHF) has set up the £50 million Heritage Emergency Fund to support the heritage sector as an immediate response to the coronavirus (COVID-19) outbreak. The funding is for organisations that cannot secure funding from other sources.

To be eligible, applicants must be:

- A not-for-profit organisation.
- A current or previous recipient of a grant directly from the Heritage Lottery.
- An owner, manager or representative of heritage, or be able to show they have delivered participatory heritage activity.

Tesco Bags of Help COVID-19 Communities Fund

Apply Now

[Website](#)

Grants are available to support a wide range of community groups, organisations, charities, schools and other not-for-profit organisations who are supporting vulnerable groups during the coronavirus/COVID-19 crisis.

Barclays COVID-19 Community Aid Package

Details to come

[Website](#)

A charity foundation to help deal with the medical and economic crisis caused by coronavirus (COVID-19) and in preparing for the recovery in its aftermath.

Coronavirus Emergency Fund for Destination Management Organisations

Open to Applications

[Website](#)

Emergency funding is available to support local tourism organisations in England throughout the coronavirus outbreak.

Arts Council England COVID-19 Emergency Response Fund for Individuals

Open to Applications

[Website](#)

Financial support is being provided to individuals in England working in the cultural sector, including artists, creative practitioners and freelancers who have had their work affected by the COVID-19 emergency.

Individual grants of up to £2,500 are available (£3,000 for those with extra costs relating to a disability).

Latest Funding—Grants

Sport England— Community Emergency Fund

Apply Now
Deadline: 31 Jul 20

[Website](#)

Grants to help community sport and physical activity organisations who are experiencing short term financial hardship or the ceasing of operations due to the ongoing coronavirus (COVID-19) crisis.

Tees Valley Small Grants Fund

Apply Now

[Website](#)

Grants are available to local community or voluntary organisations wishing to enhance the quality of life for residents in the Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees areas.

COVID-19 Film and TV Emergency Relief Fund

Apply Now
Closing 22 Apr

[Website](#)

A fund to support the UK's creative community, which has been severely impacted by the coronavirus pandemic, is now open to applications.

COVID-19 Relief Grants for Young Entrepreneurs

Apply Now

[Website](#)

Funding, coupled with tailored business support, can now be accessed by young businesspeople whose ventures are suffering during the coronavirus pandemic.

Arts Council England COVID-19 Emergency Re- sponse Fund for Arts and Cultural Organisations

Apply Now
Deadline: 16 Apr

[Website](#)

£50 million available to organisations in the cultural sector, who are not National Portfolio Organisations (NPOs) or Music Education Hubs, to support them during the coronavirus (COVID-19) pandemic.

Resource Action Fund

Apply Now
Deadline 22 Apr

[Website](#)

Grants are available for businesses and not-for-profit organisations in England to support resource efficiency projects, with the goal of diverting, reducing and better managing waste, in the areas of food, plastics, textiles, recycling infrastructure and litter.

LOCAL BUSINESSES PROVIDING FOOD, DELIVERY OR COLLECTION

Gosnays Butchers & Spar	01287 633035 gosnaysretail@hotmail.co.uk	Delivery of homecooked meals
Nana's Kitchen	01642 909350	Traditional homemade meals
Meals 4 U	01642 487453	Home cooked meals for the elderly (Delivers to Redcar, Marske and New Marske).
Eileen's Traditional Fruit Market	01642 482939	Fruit and vegetables including potatoes (Delivers to Redcar, Marske and New Marske. Delivery free for orders over £15, may be a small charge for smaller orders).
Organically U	01642 270477	Free from and organic food store, as well as household items
Cleveland Bay Redcar	01642 475757	Home cooked meals and sandwiches (Collection only, but can offer delivery to those who really need it).
O'Grady's	01642 477624	Large homemade pies (Collection only)
The Starting Gate	01642 485532	Home cooked meals (Collection and Redcar delivery available).
Vic Thomas Butchers	01642 484813	Traditional butcher shop in Redcar providing meats, cooked meats and pies (Minimum spend £20 for delivery, collection also available in-store).
Lazenby Village Store	07568 552441	General groceries (Delivery local to Lazenby only).
Lifestyle Eastbourne Road	07568 552441	General groceries (Delivery local to Lazenby only).

The Teesside Coffee Company	07305318401	Order online at www.theteessidecoffeeco.com . Deliver via post to all areas and take payments online
North Yorkshire Brewery (towards South Gare)		are doing discount and free delivery to all TS postcodes
QFS	01642 249994	Fruit & veg boxes, bread, eggs & milk (Delivers to whole of Teesside, £3 delivery charge).
The Vault kitchen & bar The Wynd Marske	01642 913132	www.thevaultmarske.co.uk Restaurant Meals Delivered

Where are the Chemists in Redcar & Cleveland?

Boots

33-35 High St, Redcar, TS103BZ

www.coots....reveal

01642482172

Coopers Chemist Redcar Limited

New Medical Centre, Coatham Road, Redcar, TS101SR

www.cooper...reveal

01642 485 651

Coopers Chemist Marske Limited

112 High Street, Marske-By-The-Sea, Redcar, TS117BA

www.cooper...reveal

01642 485 651

Coopers Chemist Redcar Limited

4-6 Coatham Road, Redcar, TS101RJ

01642 483 861

New Marske Pharmacy

1 Beacon Drive, New Marske, Redcar, Saltburn By The Sea, TS118ES

01642 489246

Lloydspharmacy

31-35 Ennis Square, Dormanstown, Redcar, TS105JZ

www.lloyds...reveal

01642 490964

Clevechem Ltd

Health Centre, Coatham Road, Redcar, TS101SX

Clevechem Limited

Redcar Primary Care Hosp, West Dyke Road, Redcar, TS104NW

01642 471316

Harrops Chemists,

1 Zetland Road, Loftus , Saltburn, TS13 4PP

01287 640 557

Lloyds Pharmacy - Saltburn-by-the-Sea 26 High Street, Loftus, Saltburn-by-the-Sea, TS13 4HA UK

01287 640301

Well Brotton

5 High Street, Brotton, TS12 2SP

01287 676298

Saltburn Pharmacy,

Ground Floor 6 Station Street, TS12 1AE

01287 625045

Chemists

Scott Chem Pharmacy

Unit 3 Roseberry Shop Ctr, Lakes Estate, Redcar, TS104NY

01642 486 186

Ww Scott

15 Roseberry Square, Lakes Estate, Redcar, TS104E

Asda Pharmacy

2 North Street, South Bank, Ts6 6AB

01642 443810

Boots,

Cleveland Retail Park, Skippers Lane Ind Est, TS6 6UX

01642 465058

Boots, 18 Westgate, Guisborough, TS14 6BA

01287 632 365

Boots Pharmacy,

Rectory Lane Heath Centre, Rectory Lane Guisborough, TS14 7DJ

01287 632120

Boots

33-35 High St, Redcar, TS103BZ

01642482172

Tesco In-Store Pharmacy

West Dyke Road, Redcar, TS102AA

0345 6779836

Tesco, Trunk Road, Eston, TS6 9QH

0345 6719468

Jhoots Pharmacy

1 Embleton Court, Redcar, Cleveland, TS102RF

www.jhoots...reveal

01642 485088

Park Avenue Pharmacy Ltd

10 Park Avenue, Redcar, Cleveland, TS103JZ

www.cooper...reveal

01642 484 363

Well,

16 Westgate, Guisborough, TS14 6BA

01287 632934

Eston Pharmacy,

Unit 1B 135/145 High Street, Eston, TS6 9JD

01642 452379

Chemists

Taxi

J&P Taxis - Redcar	01642 474849
J&P 28 Chaloner Street, Guisborough	01287 639600
Elite Taxis Redcar 31-33 Lord Street Redcar	01642 756655
P&N Taxis 45 Tyne Road, Redcar	07738 525238
Frontline Taxis Unit 4 Zetland Buildings, Longbeck Estate, Redcar	01642 494949
Frontline 1 Upleatham St, Saltburn, TS12 1LA	01287 626260
Saltburn Taxis 1 Windsor Road, Saltburn-By-The-Sea	01287 623567
A2B Taxis 41 Holybush, Skelton, TS12 2LP	01287 651063 07875 082053
Loftus Taxis 2 Cliff Crescent, Loftus, TS13 4RY	01287 640989
Ace Taxis 18 Craggside, Brotton, TS12 2 FJ	01287 203655
Guisborough Taxi Office 28 Chaloner Street, Guisborough, TS14 6QD	01287 634488
A1 Taxis Middlesbrough	01642 461444
Highcliff Taxis 128 Westgate, Guisborough, TS14 6AW	01287 633622

Taxi

Arriva

2, West Dyke Road, Town Centre, Redcar ·

0871 200 2233

Stagecoach

[https://
www.traveline.info/](https://www.traveline.info/)

Northern Rail Key Worker Timetables

[Website](#)

Bus and Train

Useful Contacts

(Please be aware than some of these lines will be busier than usual, please be patient and keep trying)

ACAS	0300 123 1100
Business Support Line	0300 456 3565
Citizens Advice	01642 030000
Debt Advice Foundation (Debt Advice)	0800 622 6151
Family Information Service	fis@redcar-cleveland.gov.uk
HMRC's Statutory Payments Disputes Line	0300 056 0630
National Careers helpline vice.direct.gov.uk	0800 100 900 or nationalcareersservice.direct.gov.uk
National Debt Helpline (Debt Advice)	0808 808 4000
Payplan (Debt Advice)	0800 280 2816
Redcar & Cleveland Council	01642 774774
Step Change (Debt Advice)	0800 1381111
Student Finance England student-finance	0300 100 0607 or www.gov.uk/
Student loans repayment	0300 100 0609 or ww/slc.co.uk
Tax Credit Helpline	0345 300 3900
Teesside Student Union -org.uk	01642 342234 or enquiries@tees-su
Tully (Debt Advice) (Online only)	www.tully.co.uk
Universal Credit Helpline	0800 328 5644