

# FREE SCHOOL MEALS E-VOUCHER IMPORTANT INFORMATION

## **eCodes and an eGift cards are different:**

**eCode** – this is the 16 digit code which will be emailed to you. You'll need this code to access [www.freeschoolmeals.co.uk](http://www.freeschoolmeals.co.uk) and choose your supermarket eGift card.

*\*You cannot use the eCode directly at the shop, it must be exchanged for an eGift card.*

*\*Your eCode will expire after 1 month.*

**eGift card** – each supermarket has their own eGift card. To order your eGift, redeem your eCode at [www.freeschoolmeals.co.uk](http://www.freeschoolmeals.co.uk). The eGift card will be sent to the email address entered during check-out and can be spent instore at the chosen supermarket.

*\*The eGift card is issued to you for free school meal benefit and will only be accepted in store for the purchase of food and groceries.*

## **How to use your eCode to select a supermarket eGift card**

*\* Order your supermarket eGift at home before going to the shop.*

To select your supermarket eGift card, follow the steps below:

1. Copy eCode from your email
2. Go to [www.freeschoolmeals.co.uk](http://www.freeschoolmeals.co.uk)
3. Enter the 16 digit eCode (you can enter more than one eCode if you have more than one to redeem)
4. Select a supermarket
5. Enter the amount and add to basket
6. Checkout and enter the email address you would like the eGift card sent to
7. Your eGift card will be processed and you will be sent two emails - one will be a confirmation of your order and the other will be the eGift card itself.

*\*Please allow up to 3 hours for it to be delivered to your inbox.*

*\*Check your junk mail folder too.*

## **If you have no data when at the supermarket**

Order your eGift card at home when connected to WIFI before you go to the supermarket. Take a screenshot of the eGift card barcode before going to the supermarket as this should still scan ok in-store.

## **If you are not able to get to the supermarket**

You can forward the supermarket eGift card to someone else to purchase goods on your behalf if you're not able to get to the supermarket. The eGift card email contains a link to a barcode which can be presented at the till in-store, just like a gift card. If you have any questions please ring the academy office (01642 483696) and we will help if we can. Or for further information go to:

[https://www.edenred.co.uk/Documents/DfE/DfE\\_FreeSchoolMeals\\_ParentCarerFAQs.pdf](https://www.edenred.co.uk/Documents/DfE/DfE_FreeSchoolMeals_ParentCarerFAQs.pdf)